

NAMI Greater San Antonio

Public Safety Survey

Date: ____/____/____

Do you live in the City of San Antonio? ____ Yes ____ No

If yes, what is your Zip Code? _____

Do you live in Bexar County or in another city incorporated within Bexar County?

____ Yes ____ No

If yes, which city/jurisdiction do you live in?

Name of City/Jurisdiction: _____

Have you called 911 or 988 for help for yourself or a family member/friend who is in need of mental health assistance? ____ Yes ____ No

Was the call placed because there was imminent danger to either a person with a mental health diagnosis or to someone else? ____ Yes ____ No

Which number did you call? ____ 911 ____ 988

How was your call received? _____

By an operator who assisted you in reaching the right response unit?

____ Yes ____ No

Or was there another response? If so, please describe. _____

Was a unit sent in response to your call? ____ Yes ____ No

How long did it take for someone to be present on site? _____

Did an SAPD patrol unit respond or did a Mental Health Unit officer(s) respond?

Patrol Unit ____ Mental Health Unit ____ Other ____

Did a multi-disciplinary unit respond (a police officer, an EMT or clinician, and a social worker)? _____ Yes _____ No

If you called for help for someone else, did the responding unit talk to you to understand the circumstances and the need? _____ Yes _____ No

If you called for help for yourself, did the officers talk to you to find out your concerns? _____ Yes _____ No

What actions were taken as a result of your call? _____

What was the outcome of the call for help? _____

Would you call again? _____ Yes _____ No

What recommendations do you have for SAPD? _____

Would you be willing to be interviewed about your experience? _____ Yes _____ No

Would you be willing to attend an in-person meeting to advocate for better SAPD mental health response? _____ Yes _____ No

Name: (Optional) _____

Contact Information: (Optional) _____

Cell number

Email address

You may attach additional pages to this survey.

Send responses to: execdir@nami-sat.org